

Republic Act No. 11552: An Act Extending and Enhancing the Implementation of the Lifeline Rate, Amending for the Purpose, Section 73 of Republic Act 9136, Otherwise Known as the 'Electric Power Industry Reform Act of 2001' As amended by RA 10150

Starting August 1, 2023, CENECO will implement the newly issued guidelines on Lifeline Rate TO ALL APPROVED applications of qualified beneficiaries based on the provisions of R.A. 11552 (An Act Extending and Enhancing the Implementation of Lifeline Rate) and its Implementing Rules and Regulations (IRR). All 4Ps beneficiaries and qualified non-4Ps beneficiaries including the previously qualified lifeline consumers with 80kwh consumption and below must apply/re-apply in order to avail of the new and improved Lifeline rate discount.

WHAT IS LIFELINE RATE DISCOUNT?

Lifeline Rate Discount is a non-cash monetary discount to be applied by the distribution utility (CENECO) in the monthly electricity bill of the qualified marginalized end-user (approved beneficiary).

Discount for Residential Accounts with Consumption Below 81kWh	
Consumption Level (kWh)	Discount
71-80	5%
61-70	10%
51-60	20%
46-50	25%
41-45	30%
36-40	35%
31-35	40%
26-30	45%
25 below	50%

WHO ARE QUALIFIED?

4Ps Beneficiaries (4Ps)/qualified household beneficiaries under Republic Act No. 11310; and Non-4Ps/Marginalized end-users, living below the poverty threshold established by the PSA.

WHO ARE DISQUALIFIED?

Living in condominiums or subdivision projects (except government housing projects and the likes); Availing of net-metering services; those whose consumption falls at or below the consumption threshold, but are not considered QME; Those who are convicted with finality for violating the Republic Act No. 7832 (RA 7832) or the Anti-Pilferage Act of 1994.

What are the requirements to apply for the lifeline rate subsidy discount?

The following are the requirements to be submitted to the nearest CENECO Office (Consumer Services Section):

4Ps Beneficiaries

1. Duly-accomplished Form (CENECO)
2. Most Recent CENECO bill
3. Any Valid Government-issued ID

NON-4Ps/Qualified Marginalized End-User (New Application)

1. Duly-accomplished Form (CENECO)
2. Most Recent CENECO bill
3. Any Valid Government-issued ID
4. Certification from the local SWDO

NON-4Ps/Qualified Marginalized End-User (Renewal)

1. Duly-accomplished Form (CENECO)
2. Most Recent CENECO bill
3. Any Valid Government-issued ID
4. Certification from the local SWDO
5. Previous Certification of Lifeline Coverage issued by CENECO

Additional Documentary Requirements

1) For Electric Service Account Under a Different Name (Rule 6, Section 3)

- a. Submit a proof that you are in actual possession and occupation of the residence, such as, but not limited to the following: Government-issued ID; or Barangay Certificate

2) If filing through Representative (Rule 6, Section 4)

- a. Signed Letter of Authority (LOA) citing the justifiable reason for the Applicant's inability to personally file the application. Valid Government-issued ID of both the representative and the represented.

Contact Numbers:

ERC Lifeline Program Hotline Numbers:

(02) 8689-5372 loc 5222 (Pasig City)

(63) 905-343-2292 (Cebu City)

(63) 956-305-3313 (Davao City)

For more information and inquiries, please call 458-6777 local 1214 or 1303. You may also visit CENECO Mabini main or area offices near you for inquiries on how to apply for the lifeline rate subsidy discount. Thank you!